THINK?

FEEL?

How do they feel? Major preoccupations? Worries?

What do they think? Major aspirations/plans?

HEAR?

What do they hear from friends? Family members?

Teachers?

SEE?

What do they see? What is in the home and community environment? What is in their school environment?



SAY?

What do they say? Attitude in public? In private?

DO?

What do they do? What is their behavior toward others? Toward themselves? Appearance?

Empathy Map adapted from https://howpeoplelearnbook.com