

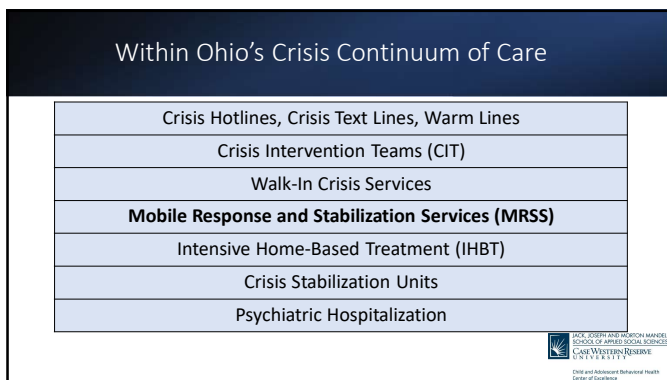
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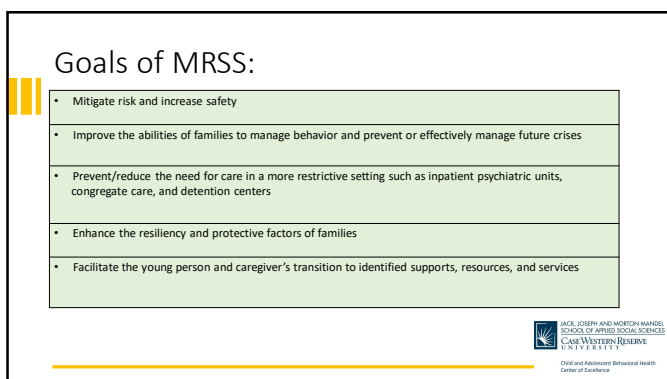
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MRSS Overview:

- Home and community-based service available to any young person under the age of 21 and their families
- Family/Caller Defined Crisis
- Phases: 1) Screening & Triage, 2) Mobile Response (up to 72 hrs.), 3) Stabilization (up to 6 weeks)
- Mobile Response: Within 60 minutes to location of youth. Includes crisis assessment, crisis de-escalation and stabilization, and safety planning.
- Stabilization: Individualized services, supports, and wraparound planning are delivered to meet the unique needs and preferences of each family
- Transition: Individualized transition plan with warm hand-off to continuing services and supports



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MRSS STATEWIDE CALL CENTER

1-888-418-MRSS (6777)



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- **Allwell:** Muskingum
- **Alta Care Group:** Mahoning
- **Applewood Centers:** Lorain
- **Bellefaire:** Cuyahoga
- **Butler Behavioral Health:** Butler, Warren, Clinton
- **Child Focus:** Clermont
- **Children's Resource Center:** Wood
- **Coleman Professional Services:** Allen, Auglaize, Hardin, Putnam, Trumbull, Stark, Jefferson, Portage, Summit
- **Family Life Counseling and Psychiatric Services:** Huron, Richland
- **Family Resource Center:** Hancock
- **First Alliance Healthcare of Ohio:** Cuyahoga
- **Foundations Behavioral Health Services:** Mercer, Van Wert, Paulding
- **Hopewell:** Jackson, Hocking, Vinton, Washington
- **Maryhaven:** Union
- **Nationwide Children's Hospital:** Franklin
- **New Horizons Mental Health Services:** Fairfield
- **Ravenwood:** Geauga
- **Samaritan Behavioral Health:** Preble
- **The Counseling Center (TCC):** Wayne, Holmes
- **Zepf Center:** Lucas



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Resources:

OhioRISE:

<https://managedcare.medicare.ohio.gov/managed-care/ohiorise/00-ohiorise>

MRSS Website:

<https://mrssohio.org>

OhioMHAS MRSS Rule:

<https://codes.ohio.gov/ohio-administrative-code/rule-5122-29-14>





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Nationwide Children's Hospital

Mobile Response & Stabilization Services

Clinical Manager:

Meredith Adams, MSW, LISW-S


Clinical Lead Supervisors:

Sam Schoepner, MPH, MSW, LISW-S

Mollie Nunez, MSSA, LISW-S

Jessica Michael, MSW, LISW-S

Molly Owens, MSW, LISW-S

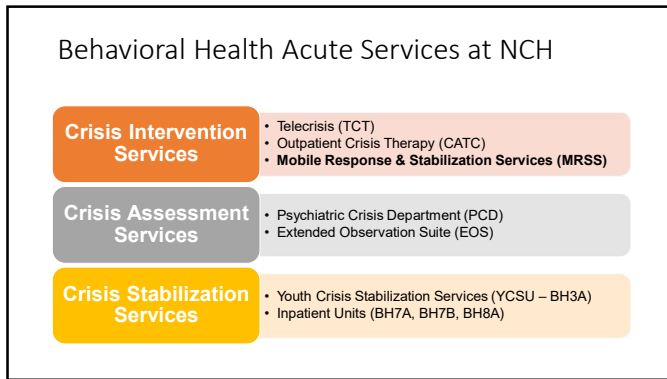


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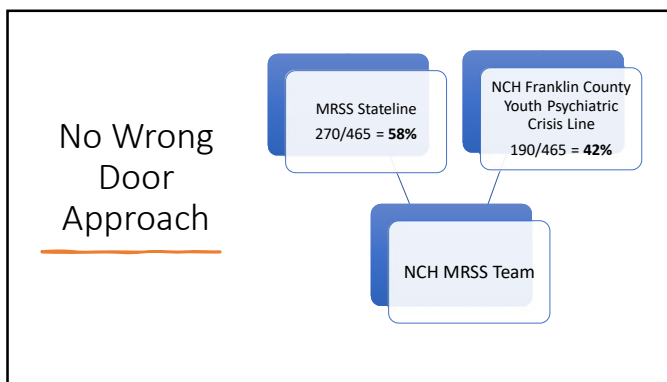
What is MRSS?



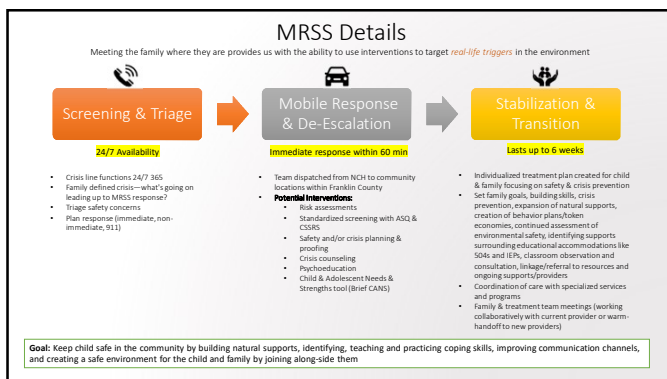
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MRSS at NCH

Monday - Friday 9am - 9:30pm

- Working towards 24/7 availability

Team consists of:

- Clinicians
- Qualified Behavioral Health Specialists (QBHS)
- Parent Peer Support Specialists (PSS)

Initial Crisis Response

- Home/Community visit: team of 2 providers (clinician & QBHS or PSS)
- School visit: clinician can go independently

Stabilization Visit

- Usually, 1 provider
- Can be any member of the team depending on patient/family needs

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MRSS in Schools pt 1

Anyone in school can request MRSS

We will encourage SCHOOL STAFF to contact family for consent for treatment (family encouraged to attend)

Families can request crisis visits to schools

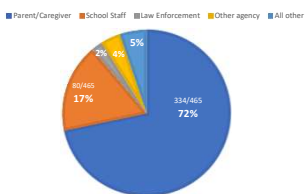
Follow up visits can occur in schools (stabilization)

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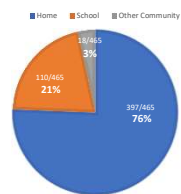
MRSS in Schools pt 2

- Most common crises in schools: suicidal ideation, anxiety, depression, school avoidance, & behavioral concerns
- MRSS has responded to crises at ~25 different schools since August 2022

REFERRAL SOURCE



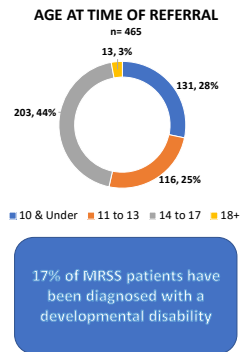
CRISIS VISIT LOCATION



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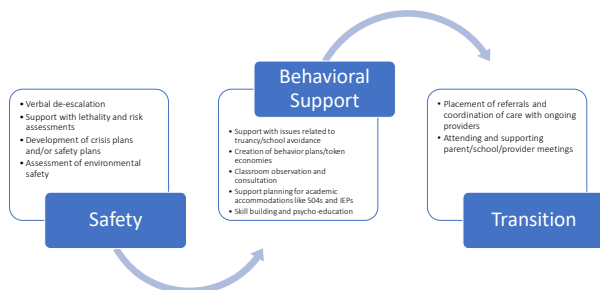
MRSS School Demographic Data

- Families served: 465
- Average days served: 18.89
- 64% of families continue into stabilization
- Gender:
 - 45% of patients identify as female
 - 52% as male
 - 3% as trans-gender or non-binary



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Some MRSS Interventions in Schools...



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If NCH MRSS is not an option...

(whether unavailable or screened OUT during triage)

- If need is **police, fire, EMS, etc.**, family will be connected to appropriate **emergency/911** services
- If **medical concern/ingestion/strangulation**, family will be directed to the **Emergency Department**
- If situation is **unsafe** for MRSS, family will be supported over crisis line and directed to the **Psychiatric Crisis Department**
- If **non-emergency** situation, NCH Telecrisis team provides crisis interventions as usual for all **crisis line calls**

In all above situations, MRSS still receives referral and will follow-up with family

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NCH MRSS Family Feedback

"Our Clinician was a wonderful human being. She went above and beyond to make my child feel cared for. She even went under the table to play with him to meet him where he was. We are very grateful for the MRSS program."

"Our Parent Support Specialist went above and beyond for me. As a parent, I was not expecting to get the same amount of support that my child did. She made me feel calm during a very chaotic time."

"The MRSS Team made me feel heard. They created a wonderful environment for both me and my child."

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Questions?



Samantha.Schoeppner@nationwidechildrens.org



330-704-9316



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CME Access & Outreach





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Same Day Access: Diagnostic Assessment & CANs

Our Diagnostic Assessment provides a mental health diagnosis for clients based on reported information regarding behaviors and symptoms. Based on the diagnosis, severity of symptoms, and behaviors, clients are referred to ongoing counseling services.

Factors that can impact level of care and services:

- Symptoms/behaviors reported
 - by client, family, caseworker, referral, etc.
- Level of Care tools (CANS, DLA 20, etc.)
- Out of home placement
- Caregiver's involvement in treatment
- Out of county placement
- Violence/Safety Concerns
- Sexual behaviors
- Severity of Substance Use



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The Buckeye Ranch: Continuum of Services

Child Welfare

- Foster Care
- Permanent Family Solutions Network
- My Place
- Residential Programming

Community Based

- IHBT Treatment Teams
 - IHBT, MST, FFT
- Intensive Family Support Program
- Outpatient Counseling
- Somali Outreach Program

Educational Services

- Bonner Academy Day Treatment
- School based Counseling

Integrated Care

- Care Management Entity
 - Care Coordination
- Same Day Access
- Medication Management



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